CBO ECM Workgroup December 14, 2023



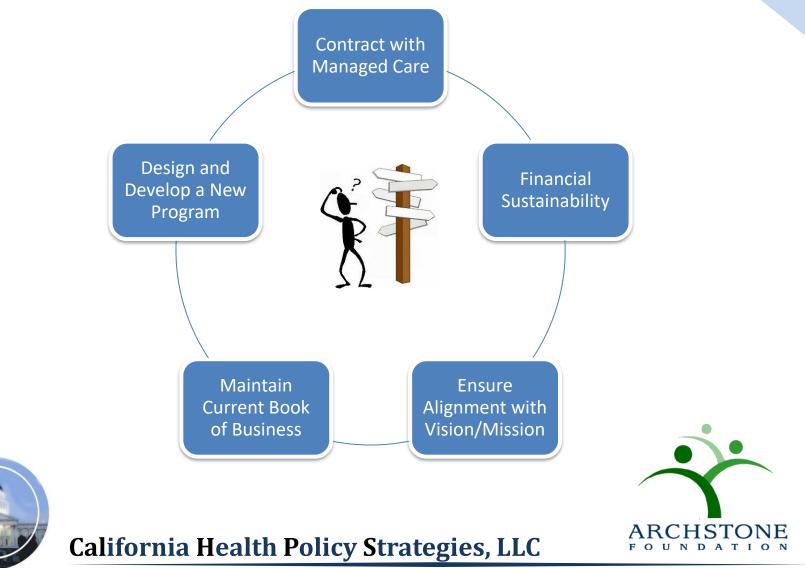
Agenda

- Complexities for CBOs
- Framework Discussion
 - Feasibility
 - Contracting
 - Implementation Framework
- Experience with CalAIM
- General Areas of Difference for CBOs
- Discussion





Complexity for CBOs to Consider ECM



Where do we start and where does it end?







Seems like a perfect fit...





Am I making progress?

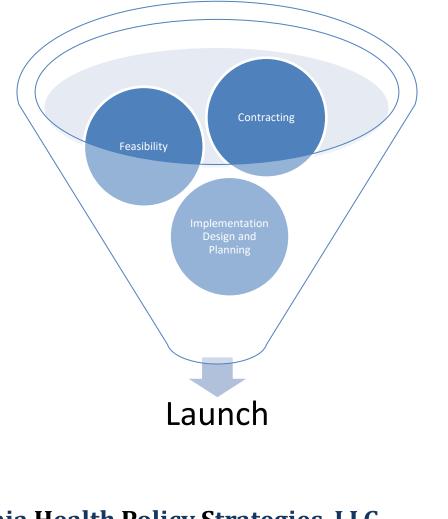




Time to de-tangle the mess



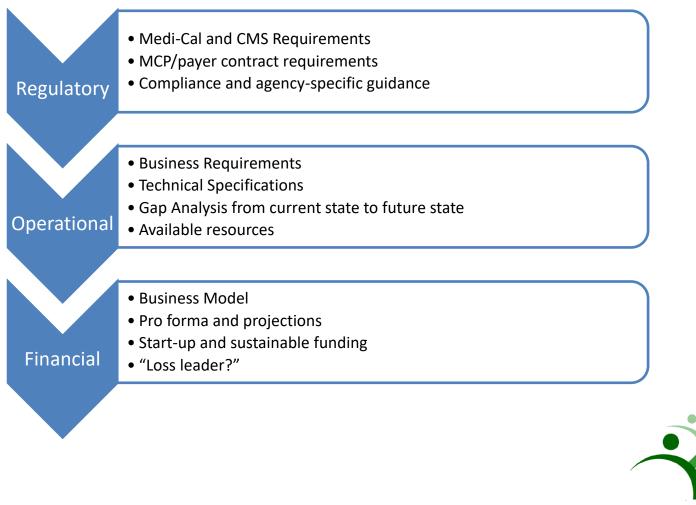
Simplify Into a Few Key Steps







Feasibility Analysis – Go/No-Go



FOUNDAT



Core Components of Payer Contracts



Implementation Framework

ents	Identify Regulatory
	and Business
rem	Requirements
In	Contract
ed	Requirements

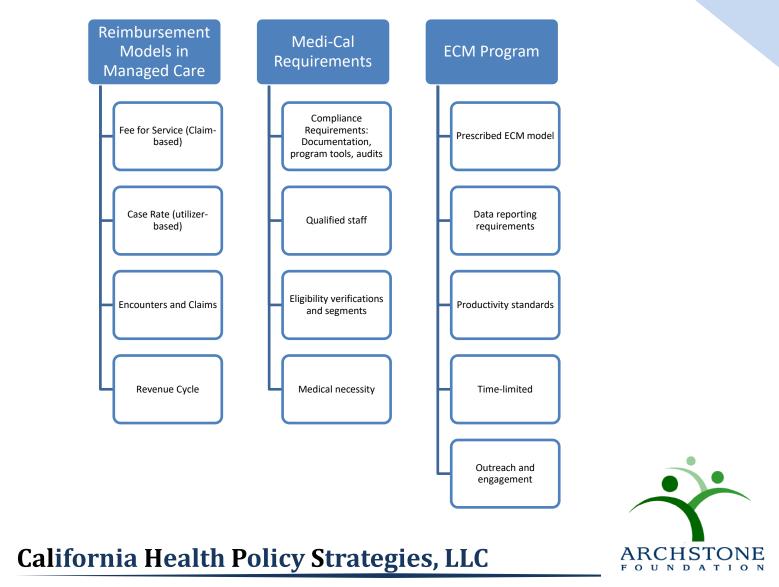
- **Key Business** Strategy Decisions
 - Layout program systems, structures
 - **Design and** and processes
 - **Risk Mitigation and Issue Resolution**
- Initial build and Product Build drafting of product tools
 - Examples: JDs, P&Ps, budgets, workflows, ECM model of care, care tools, EHR configuration, subcontracts, KPIs, reporting tools
- Pressure test of build Festing/Validation deliverables
 - UAT, exec review, board approvals, etc
 - **Review** against requirements and design
- "Day 1" validation of working systems, structures, processes Automation of Day 1 manual workarounds Integrate to ongoing
- "MOB"
- Execute "Day 2" deliverables

-aunch and Post-launch





ECM Impact for CBOs





Discussion

- What concerns you most in thinking about building and providing ECM?
- What efforts have you completed so far?
- Where can we be most helpful in this workgroup?



